

Date: Nov. 25, 2013

To: Virginia Medicaid Behavioral Health Providers

From: Virginia Department of Medical Assistance Services (DMAS) and Magellan Behavioral Health of Virginia (Magellan of Virginia)

Subject: Service Registration Requirement Lifted for Dec. 1, 2013; SRA Requirement Clarification

Virginia DMAS and Magellan of Virginia are committed to ensuring a smooth transition to the Behavioral Health Service Administrator (BHSA) on December 1, 2013 for Medicaid and FAMIS members and providers of the Commonwealth.

To ensure consistency of services for members and a smooth transition on December 1, 2013, DMAS and Magellan of Virginia are sharing these changes with you.

Service Registration Requirement Lifted for December 1, 2013

DMAS will NOT be requiring registration for any service that does not currently require a service authorization, including outpatient visits, at this time. Also, we are delaying registration for crisis stabilization and intervention services that were originally scheduled for December 1, 2013. Registration for crisis stabilization and intervention services will be required to begin on April 1, 2014. There are no changes in the requirements for registration of Mental Health Case Management – registration will be required effective December 1, 2013. We trust these changes in requirements will lessen any confusion or additional burden as we transition these processes to Magellan as of December 1, 2013.

Please review the below table outlining the changes to **Registration** and **Authorization requirements**.

Covered Service	Registration Required	Authorization Required
Inpatient Psychiatric		✓
Level A, B, and C Residential		✓
Intensive In-Home (H2012)		✓
Therapeutic Day Treatment (H0035-HA)		✓
Day Treatment/Partial Hospitalization (H0035-HB)		✓
Mental Health Skill-building Services (H0046)		✓
Psychosocial Rehabilitation (H2017)		✓
Crisis Stabilization (H2019)	4/1/14	
Crisis Intervention (H0036)	4/1/14	
Mental Health Case Management (H0023)	12/1/13	

Covered Service	Registration Required	Authorization Required
Intensive Community Treatment (H0039)		✓
Treatment Foster Care Case Management (T1016)		✓
Substance Abuse Residential Treatment for Pregnant Women (H0018-HD)	N/A	
Substance Abuse Day Treatment for Pregnant Women (H0015-HD)	N/A	
Substance Abuse Crisis Intervention (H0050)	N/A	
Substance Abuse Case Management (H0006)	N/A	
Substance Abuse Day Treatment (H0047)	N/A	
Opioid Treatment (H0020)	N/A	
Substance Abuse Intensive Outpatient (H2016)	N/A	
EPSDT Behavioral Therapy (ABA) (H2033)		✓
Outpatient (individual, family or group) psychiatric or substance abuse first year of accessing benefit – Adults and Children	N/A	
Outpatient (individual, family or group) psychiatric or substance abuse services – Children Beyond the 26 unit limit and EPSDT		✓
Outpatient (individual, family or group) psychiatric or substance abuse services – Adults Beyond the 26 unit limit in the first year of treatment		✓
Psychological Testing	N/A	Authorization still required for more than 7 hours/6 months
Medication Management (using the appropriate outpatient E&M code)	N/A	
Temporary Detention Order (TDO) and Emergency Custody Order (ECO)	N/A	

Review of Service Request Authorization (SRA) Forms

Magellan has been contracted to assist providers in ensuring quality care and proactively complying with DMAS requirements. To that end, providers may notice additional questions related to service requirements and care coordination in Magellan’s Service Request Authorization forms; responses to these questions are optional to obtain an authorization at this time. If the requested information involves attaching the relevant documentation, the attachments are also not required at this time. Lack of these responses for the purpose of obtaining a service authorization will not result in an administrative denial. Although the responses are not required, providers are encouraged to begin

responding to all of the SRA questions now as part of their own quality and compliance monitoring as well as documenting their care coordination efforts.

If, however, the required elements of the SRA related to medical necessity criteria are not completed, Magellan will work with the provider to complete. Magellan will contact the provider by phone or by fax. The provider will have three (3) days to respond to the request for additional information. If the information is not provided, the Magellan Care Manager will make an authorization determination based on the information initially submitted with the service authorization request. Magellan will be developing a reference guide as to what elements are required on the SRA.

The Magellan Service Request Authorization forms are now posted at:

<http://www.magellanofvirginia.com/for-providers-va/forms.aspx>.

Other Items

Where to Send Behavioral Health Service Authorization Submissions:

KePRO will accept service authorization requests through 11:59 p.m. on November 30, 2013. After that time, providers must submit the request to Magellan.

Review of Day Treatment/Partial Hospitalization:

Admission and services for time periods longer than 90 calendar days must be authorized based upon a face-to-face evaluation by a physician, psychiatrist, licensed clinical psychologist, licensed professional counselor, licensed clinical social worker, or psychiatric clinical nurse specialist. Authorization end dates will be 90 days and authorization timeframes will no longer in six months intervals for this service.

Authorization Timeframes:

Providers should expect authorization timeframes to vary. Authorization timeframes will be based on the clinical information provided by the provider in the service authorization request (e.g., timeframe authorized by Magellan is not dependent upon ISP development). If a provider is uncertain why a particular timeframe was authorized, Magellan Care Managers are available to discuss the case and clarify any needed information.

Mental Health Skill-Building Services:

Magellan conducted a webinar on November 22 regarding the upcoming changes to Mental Health Skill-Building Services. The presentation was recorded and will be available on the Magellan of Virginia website at: <http://www.magellanofvirginia.com/for-providers-va/training.aspx>.

Case Management Registration:

Current authorizations with KePRO will convert to registrations. Registration applies to new cases only. Registration of Mental Health Case Management services will be required within 10 business days from the date the member's case was opened to Case Management. Registration is required for reimbursement.