

Provider Notice

As a reminder, Magellan provides authorization information via the Magellan provider portal (www.magellanprovider.com). This information is available for up to one year from the date the authorization was processed. Providers are responsible for maintaining all information related to an authorization in the member's medical record. In case of an audit, Magellan is not able to provide this information once the authorization information has been removed from the provider portal. Therefore, providers are encouraged to save this information while it is still available.

Please refer to your provider agreement as well as the [Magellan Provider Handbook](#) for more information regarding provider responsibilities. The Magellan Provider Handbook is available under "For Providers" then "Provider Tools" on www.magellanofvirginia.com.

If you have any questions, please utilize the [Contact Us](#) feature on the Magellan of Virginia website or call 1-800-424-4046.