

Provider Notice

This communication serves as a reminder to Treatment Foster Care Case Management (TFC-CM) providers about submission timeframes for TFC-CM services.

For the initial review request for services, TFC-CM providers have up to 10 business days after admission to submit their request to Magellan. The purpose of this 10 business day period is to allow TFC-CM providers to gather all necessary documents required for submission. To avoid non-authorization for insufficient information, TFC-CM providers are encouraged to utilize this 10 business day period to obtain all required documentation prior to submitting their request to Magellan. Information about documents required for submission can be located in the [DMAS Community Mental Health Rehabilitation Services](#) manual in Chapter 4.

If you have any questions, please call Magellan of Virginia at 1-800-424-4046 or use the [Contact Us](#) page on www.magellanofvirginia.com.