

2021-2022 DMAS/Magellan Holidays

This communication clarifies guidelines for timeliness requirements for service request submissions related to office closings for holidays and inclement weather. Providers should follow both the Virginia Department of Medical Assistance (DMAS) schedule and the Magellan of Virginia schedule for closures due to recognized state holidays.

The following holidays in 2021 and 2022 will not be counted as business days. Therefore, they are not counted in the timeliness standards for submissions for all services, authorization requests that are pending for additional information and Independent Assessment, Certification and Coordination Team (IACCT) timeframes.

Holiday	Magellan/DMAS	Office Closed
Veteran's Day	DMAS	November 11, 2021
Day Before Thanksgiving	DMAS (half day)	November 24, 2021
Thanksgiving 2021	Magellan/DMAS	November 25, 2021
Day after Thanksgiving 2021	Magellan/DMAS	November 26, 2021
Christmas Eve 2021 (observed)	Magellan/DMAS	December 23, 2021
Christmas Day 2021 (observed)	Magellan/DMAS	December 24, 2021
New Year's Day 2022 (observed)	Magellan/DMAS	December 31, 2021
Martin Luther King, Jr Day	Magellan/DMAS	January 17, 2022
President's Day	DMAS	February 21, 2022
Memorial Day	Magellan/DMAS	May 30, 2022
Juneteenth (observed)	DMAS	June 20, 2022
Independence Day	Magellan/DMAS	July 4, 2022
Labor Day	Magellan/DMAS	September 5, 2022
Columbus Day & Yorktown Victory Day	DMAS	October 10, 2022
Election Day	DMAS	November 8, 2022
Veterans Day	DMAS	November 11, 2022
Day Before Thanksgiving`	DMAS (Half Day)	November 23, 2022
Thanksgiving Day	Magellan/DMAS	November 24, 2022
Day After Thanksgiving	Magellan/DMAS	November 25, 2022
Christmas Eve (observed)	Magellan/DMAS	December 23, 2022
Christmas Day (observed)	Magellan/DMAS	December 26, 2022

In addition, should the DMAS office and/or Magellan office be closed for inclement weather, these days will not be considered business days and will not be counted in the timeliness standards for submissions for all services.

If you have any questions, please utilize the [Contact Us](#) feature on www.magellanoftexas.com or call 1-800-424-4046.