

## Provider Notice

In order to better assist you, Magellan of Virginia would like to remind providers to have the following information available when calling:

- Full member name
- Member date of birth
- Member Medicaid number (not Social Security Number)
- Member address
- Provider name
- Provider Tax Identification Number
- Provider address

Not having the above information or having alternate information may delay or prevent Magellan from being able to assist you.

If you have any questions, please call 1-800-424-4046 or utilize the [Contact Us](#) page on [www.magellanofvirginia.com](http://www.magellanofvirginia.com).