

Provider Notice

Subject: Allowance of licensed school psychologists as outpatient psychiatric services providers and billing

This communication is being sent on behalf of the Virginia Department of Medical Assistance Services (DMAS)

The purpose of this bulletin is to advise that effective August 20, 2021, DMAS will allow licensed school psychologists to be reimbursed for psychiatric services (e.g. outpatient psychotherapy and assessment services) provided outside of the school setting in accordance with 12 VAC 30-50-150 D. Outpatient psychiatric services provided by licensed school psychologists must be within the scope of practice for school psychologists as defined by the Virginia Board of Psychology. This allowance does not apply to individuals with a school psychologist limited license which is a separate and distinct license recognized by the Board of Psychology.

A list of approved outpatient psychiatric CPT codes and rates is available in the “VA DMAS Medicaid Rates” document on the Magellan of Virginia website at: <https://www.magellanofvirginia.com/for-providers/provider-tools/getting-paid/>. Licensed school psychologists will be reimbursed at 67.5% of the rate provided to psychiatrists, which is the rate listed in the master’s level column on the VA DMAS Medicaid Rates document. Psychologists must be licensed as a licensed clinical psychologist to bill the rate listed in the psychologist column for outpatient psychiatric services. Service requirements for outpatient psychiatric services are available in the Psychiatric Services Manual available on the DMAS website at <https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderManual/>.

Licensed school psychologists must be individually credentialed or work for an agency that is credentialed with Magellan of Virginia for individuals enrolled in Medicaid fee for service (FFS), or the individual’s Medicaid Managed Care Organization (MCO) for individuals enrolled in Medicaid managed care. Information on credentialing with Magellan of Virginia is located at: <https://www.magellanofvirginia.com/for-providers/join-the-network/>. Information on credentialing with the MCOs is available in the “Doing Business with CCC Plus and Medallion 4.0 MCOs” document located on the DMAS website at: <https://www.dmas.virginia.gov/for-providers/behavioral-health/training-and-resources/>.

Covered Medicaid services provided in the school setting by licensed school psychologists continue to be billed through the school division and remain unchanged at this time. For additional information on allowed school services, see the Local Education Agency Manual available on the DMAS website at: <https://www.virginiamedicaid.dmas.virginia.gov/wps/portal/ProviderManual/>.

For questions, please email: enhancedbh@dmas.virginia.gov

PROVIDER CONTACT INFORMATION & RESOURCES	
Virginia Medicaid Web Portal Automated Response System (ARS) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	www.virginiamedicaid.dmas.virginia.gov
Medicall (Audio Response System) Member eligibility, claims status, payment status, service limits, service authorization status, and remittance advice.	1-800-884-9730 or 1-800-772-9996
KEPRO Service authorization information for fee-for-service members.	https://dmas.kepro.com/
Provider Appeals DMAS launched an appeals portal in 2021. You can use this portal to file appeals and track the status of your appeals. Visit the website listed for appeal resources and to register for the portal.	https://www.dmas.virginia.gov/appeals/
Managed Care Programs Medallion 4.0, Commonwealth Coordinated Care Plus (CCC Plus), and Program of All-Inclusive Care for the Elderly (PACE). In order to be reimbursed for services provided to a managed care enrolled individual, providers must follow their respective contract with the managed care plan/PACE provider. The managed care plan may utilize different guidelines than those described for Medicaid fee- for-service individuals.	
Medallion 4.0	http://www.dmas.virginia.gov/#/med4
CCC Plus	http://www.dmas.virginia.gov/#/cccplus
PACE	http://www.dmas.virginia.gov/#/longtermprograms

<p>Magellan Behavioral Health Behavioral Health Services Administrator, check eligibility, claim status, service limits, and service authorizations for fee-for-service members.</p>	<p>www.MagellanHealth.com/Provider For credentialing and behavioral health service information, visit: www.magellanofvirginia.com, email: VAProviderQuestions@MagellanHealth.com, or Call: 1-800-424-4046</p>
<p>Provider HELPLINE Monday–Friday 8:00 a.m.-5:00 p.m. For provider use only, have Medicaid Provider ID Number available.</p>	<p>1-804-786-6273 1-800-552-8627</p>
<p>Aetna Better Health of Virginia</p>	<p>www.aetnabetterhealth.com/Virginia 1-800-279-1878</p>
<p>Anthem HealthKeepers Plus</p>	<p>www.anthem.com/vamedicaid 1-800-901-0020</p>
<p>Magellan Complete Care of Virginia</p>	<p>www.MCCofVA.com 1-800-424-4518 (TTY 711) or 1-800-643-2273</p>
<p>Optima Family Care</p>	<p>1-800-881-2166 www.optimahealth.com/medicaid</p>
<p>United Healthcare</p>	<p>www.Uhccommunityplan.com/VA and www.myuhc.com/communityplan 1-844-752-9434, TTY 711</p>
<p>Virginia Premier</p>	<p>1-800-727-7536 (TTY: 711), www.virginiapremier.com</p>