

Provider Notice

Subject: Changes to Crisis Services Provided in Residential Settings

This communication is being sent on behalf of the Virginia Department of Medical Assistance Services (DMAS)

Effective 12/17/2021, DMAS is making the following changes to crisis services provided in residential settings:

1. DMAS will allow concurrent authorizations for community stabilization for youth in therapeutic group homes (TGHs) and ASAM 3.1 who meet medical necessity criteria for the service. Community stabilization providers must follow all provider requirements for the service, including any DBHDS required call center engagement.
2. DMAS will allow mobile crisis response providers to provide crisis services in provider affiliated psychiatric residential treatment facilities (PRTFs), TGHs and ASAM Levels 3.1 – 4.0. Mobile crisis response providers must follow all provider requirements for the service, including any DBHDS required call center engagement.

DMAS will be updating Appendix G of the Mental Health Services Manual to reflect these changes. The MCOs and Magellan of Virginia should allow for these changes effective 12/17/2021 and not restrict registrations/authorizations or retract for these services while the changes are being made to the policy manual.