



## Magellan of Virginia Governance Board

April 10, 2018

11013 West Broad Street, James River Conference Room, Glen Allen, VA 23060

**Present:**

***Community Governance Board Members:***

- Laura Totty**, Board Co-Chair, CSB Executive
- Joseph Getch**, Private Community Provider Executive
- Sarah Vanderhoof**, Parent of Child/Youth Receiving Services
- Robert Fortini**, Health Plan or Community Health Center Representative

***Magellan Governance Board Members:***

- Cornel Hubbard**, Board Co-Chair, VP/General Manager
- Rebekah Jewell**, QI Director
- Jamaal Anderson**, Alternate - Customer Service Director
- Sheree Johnson**, Health Plan Care Coordination Liaison
- Danette Brady**, Alternate for Dr. Alexis Aplasca, Medical Director
- Niquetra Temple**, Alternate for Danyelle Smilovich, Provider Network Director

**Absent:**

- Bonnie Neighbour**, Advocate for Mental Health Services Representative
- Joseph Hudson**, Adult Service Recipient
- Michael Tillem**, Advocate for Substance Abuse Services

**Guests/Presenters:**

- William Hart** - Peer Recovery Navigator, Magellan of Virginia

**Magellan Governance Board Staff:**

- Paula Gomolla**, Supervisor, Administrative Services
- Rachel Parrish**, Administrative Assistant

### BOARD WELCOME AND INTRODUCTIONS

Laura Totty called the meeting to order.

### EXPIRATION OF GOVERNANCE BOARD

Cornel addressed planning for the final Governance Board meeting to prepare for the close out of the BHSAs program. He proposed the final meeting could occur in either July or October. Due to unknown variables, all members agreed to extend the Board until October 2018.

### BOARD MEMBER TERMS EXPIRING

The Board discussed extending the terms for those community members who have already expired or will expire in 2018 to represent the Governance Board until its final meeting to be held in October 2018. Joseph Getch motioned to approve, Rebekah Jewell seconded the motion, and all were in favor, motion carried.

### CMHRS TRANSITION

Cornel provided an update on the program that moved from BHSAs to CCC+ on January 1, 2018. Jamaal Anderson and the Customer Service team continue to assist CCC+ regarding how to address auths and eligibility. All 210,000 members have now fully transitioned.

## **RECOVERY INITIATIVES**

William Hart, one of Magellan's Peer Recovery Navigators presented an overview to the Board. Magellan continues to partner with VOCAL to increase knowledge and skillset around peer support. This past December 14-15, 2017 in partnership with VOCAL, 22 people attended training and are now PSWHR peers. They are now equipped to organize their own groups within the community and some have already begun. Magellan provides materials to the groups at no cost, provides oversight, liaison and mentorship and collects data for pre/post surveys for groups to compare. A training in Danville is scheduled for July 26-27 and tentatively another one by the end of the year.

Results from a survey of 141 individuals reflect that folks who have completed this program have a higher resiliency, so it's working. Education, tools sharing and follow up/ ongoing support with individuals and subsequent goal setting support are important components of the program. William Hart will follow up directly with Kevin Bagby, Lead Recovery Support Navigator, to share additional details/information with Dr. Robert Fortini, who requested quantitative data from survey results in terms of resiliency.

## **QUALITY IMPROVEMENT UPDATE**

Rebekah Jewell provided an executive summary for Grievances, Reconsiderations, Quality of Care Concerns and Treatment Record Review, QI committees and QIA activities to the Board with supporting data for February 2018. Rebekah also shared streamlining efforts within the BHSA committee structure with the Board. The monthly Quality Improvement reports continue to be distributed electronically to the Board on a monthly basis for those months the Board does not meet.

## **PROGRAM UPDATES**

Cornel provided an update that the General Assembly Special Session kicks off tomorrow, April 11<sup>th</sup> and they will be addressing Medicaid expansion. If approved, the impact will be that GAP goes away, resulting in transition of the GAP population to CCC+. A counter proposal on the docket would be to expand GAP, so BHSA may end up managing a larger member population.

Magellan BHSA will begin to transition Medallion 4.0 population to CCC+ in phases beginning August 1<sup>st</sup> starting with the Tidewater region, Central region on September 1, Northern and Winchester on October 1, Charlottesville November 1 and Roanoke/Alleghany SW on December 1. That will leave the fee for service population to be managed by BHSA. DMAS is currently reviewing future management of this population.

## **NEXT MEETING & FUTURE AGENDA ITEMS**

The next meeting of the Governance Board will be on Tuesday, July 10, 2018 at Magellan Healthcare, 11013 West Broad St. Glen Allen VA 23060, James River Room.

The Board did not identify specific agenda items for the next session. Please share any items with Paula Gomolla prior to July's board meeting.

## **COMMUNITY INPUT**

There was no need to open the Board meeting for public/community input as there were no public attendees.

## **ADJOURN**

Laura Totty formally adjourned the meeting.

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