

Provider Notice

Effective September 1, 2022, an initial authorization request for Community Stabilization is required.

The Virginia Department of Medical Assistance Services (DMAS) has updated the Comprehensive Crisis Services Appendix (Appendix G) of the Mental Health Services Manual. A summary of the updates can be found in the [Updates to Comprehensive Crisis Services](#) DMAS Memo. Providers are encouraged to review the memo and Appendix G to become familiar with the changes.

One of the changes includes the requirement of an initial service authorization for Community Stabilization. For dates of services September 1, 2022 and after, providers will need to submit a completed Community Stabilization Initial Service Authorization form. Providers can access the updated service authorization form on the [Magellan Provider Portal](#).

Requests for Community Stabilization with a start date of August 31, 2022 and prior will need to be faxed to Magellan using the Virginia DMAS Registration form (“12-1-21 and later” version). This registration form can be found here [Virginia DMAS Registration form](#). The fax number 1-888-656-2168.

Community Stabilization Care Coordination

DMAS has outlined the care coordination requirements in Appendix G. Magellan Care Managers are available to assist Community Stabilization providers in meeting these requirements. Providers should call 1-800-424-4046 and ask to speak to the Mental Health Services Care Coordinator for assistance or if they have any additional questions.