

Provider Notice

Subject: Reminder DMAS MES Importance of Provider Data

On April 4, 2022, the Medicaid Enterprise System (MES) and Provider Services Solution (PRSS) portal launched to allow providers to submit their credentialing applications for enrollment with Virginia Medicaid as well as update demographics, including mailing addresses, phone numbers, etc.

As a reminder, Magellan is no longer processing credentialing applications, recredentialing applications, or provider data changes for Virginia Medicaid. Providers must now use the MES portal for these functions. **Please do not submit provider demographic changes, roster staff additions or credentialing requests for Virginia Medicaid on the Magellan provider website.**

Providers will continue to submit service authorization requests, claims, and EFT/banking updates to Magellan.

It is critical for providers to review their data in the MES portal for accuracy and make necessary updates. Credentialing and demographic data requests made directly on the Magellan provider website will not be processed for Virginia Medicaid.

Providers can access the [MES](#) provider page to login and view information. The Provider FAQs can also be accessed [here](#) for answers to commonly asked questions by providers and other users.

If you have additional questions about the form or your portal account access, please contact the PRSS help desk at 888-829-5373 or email VAMedicaidProviderEnrollment@gainwelltechnologies.com.