



Provider Notice

Effective January 1, 2018, the six Commonwealth Coordinated Care (CCC) Plus Managed Care Organizations (MCOs) will be managing Community Mental Health and Rehabilitative Services (CMHRS) for members enrolled in CCC Plus MCOs. CCC Plus program information on coverage of the CMHRS benefit including how to become contracted with the CCC Plus MCOs, is located on the DMAS website at www.dmas.virginia.gov/Content_pgs/mltss-trn.aspx.

Please note that Magellan Healthcare of Virginia will continue to cover CMHRS services for Medallion 3.0 MCO enrolled and fee-for-service members.

Magellan Healthcare of Virginia is providing the following clarification regarding the authorization process during the transition of CMHRS services to CCC Plus MCOs for CCC Plus enrolled members:

1. For All Members - Initial CMHRS service authorization requests for dates of service beginning prior to 1/1/18.

Any initial authorization request submitted to Magellan prior to 1/1/18 will be reviewed and authorized based on medical necessity for the time period appropriate based on the specific needs of the member.

2. For All Members - Continued stay CMHRS service authorization requests for dates of services prior to 1/1/18.

Any continued stay authorization request submitted to Magellan prior to 1/1/18 will be reviewed and authorized based on medical necessity for the time period appropriate based on the specific needs of the member.

3. CCC Plus Members only: Current CMHRS service authorizations with end date between 12/16/17 and 1/10/18:

In an effort to provide continuity of care for our CCC Plus members and to promote easier transition of CMHRS services for providers, **any member who has a current authorization for a CMHRS service with an end date of 12/16/17 through 1/10/18 will have the authorization automatically extended until 1/31/18** to allow providers sufficient time to submit any continued stay authorizations to the correct CCC Plus MCO. Providers are responsible for ensuring that members with extended authorizations meet medical necessity at time of service and the appropriate supporting documentation is in the medical record.

If providers submit continued stay service authorization requests for dates of services ending 12/16/17 through 1/10/18, Magellan will process those requests and use dates specified based on the specific needs of the member versus the automatic extension through 1/31/18.

4. CCC Plus Members only: Initial CMHRS service authorization requests for dates of service beginning 1/1/18 and after:

Claims for dates of service 1/1/18 or later must be submitted to the correct CCC Plus MCO for CCC Plus enrolled members. Claims for dates of service prior to 1/1/18 must be submitted to Magellan.

If you have any questions, please use the contact us tab on www.magellanofvirginia.com or call 1-800-424-4046.

If you have any questions about CCC Plus, please visit http://www.dmas.virginia.gov/Content_pgs/mltss-home.aspx or send questions to CCCPlusCMHRS@dmas.virginia.gov.