



Provider Notice

Magellan is modifying the conference line for the weekly provider call hosted each Friday in order to allow providers to unmute their lines during the call. This notice is about change in the phone line information only and does not change the time, date or question submission process. The new conference line is effective Friday December 15, 2017.

We will continue to utilize the Zoom conferencing application for the Friday call. If this is your first time joining a Zoom webinar, you may need to download the Zoom Cloud Meetings application or run the Zoom Launcher file when you are prompted by your device.

If joining on a device rather than a PC, open Zoom application after downloading it. To access the weekly Provider call each Friday at 1:00p.m., please use the following link:
<https://magellanhealth.zoom.us/j/971109529>

If you are not taken directly to the meeting room, select “Join a Meeting.” You do NOT need to create an account with Zoom or sign in to Zoom to participate in the meeting. Enter meeting ID: 971 109 529

If prompted, enter your e-mail address to register to participate in the meeting.

You may select to join the audio portion of the call directly through your viewing device, or you may choose to call in through a separate phone line:

Dial: 1 669 900 6833 (US Toll) or +1 646 558 8656 (US Toll)

Enter Webinar ID: 971 109 529

International numbers available [here](#).

While this change only updated the conference line, we still encourage providers calling in from the same agency, to use a single, shared line. This will allow more providers the opportunity to dial in.

If you have any questions, you may contact our customer service at 1-800-424-4046.