

## **Provider Notice**

This message is being sent on behalf of the Virginia Department of Medical Assistance Services.

## Cover Virginia System Update

In collaboration with the Virginia Department of Behavioral Health and Development Services (DBHDS) via the Substance Abuse and Mental Health Services Administration (SAMHSA) support (Cooperative Agreements to Benefit Homeless Individuals); <u>Cover Virginia</u> updated the GAP eligibility portal effective December 21, 2016.

Thanks to the support provided by DBHDS and SAMHSA, this system update allows GAP applicants to identify an additional party to receive correspondence from Cover Virginia about their GAP eligibility applications and re-enrollment requirements. This system update will assist with the completion of applications and re-enrollment as the additional party may be able to better contact the individual and assist with the application or renewal process. The applicant will also receive the same correspondence sent to the additional party.

If you have any questions or concerns please contact Cover Virginia at: (855) 869-8190.

