



Provider Notice

This is an update to the January 31, 2017 communication about Outcome Measures on Service Request Authorizations. To allow providers adequate time to prepare for this change, **the implementation date has been changed to May 1, 2017.**

To ensure members receive the highest quality of services, Magellan of Virginia seeks to better measure the effectiveness of non-traditional behavioral health services. With that goal in mind, on May 1, 2017, the outcome measures questions will be added to the online service authorization submission process. This allows Magellan to collect more meaningful data in regard to service effectiveness. The questions are service-specific and focus on how each is designed to help members progress in treatment.

To help providers answer questions consistently, Magellan will make minor revisions to some of the questions that are currently outlined in a recent provider training. The provider training will be updated and providers will be notified as soon as it is available. We expect to have the updated training available by March 6, 2017 so providers have enough time to adequately train staff and add the outcome measures questions into their Electronic Health Record (EHR).

If you have any questions, please feel free to contact Magellan at 1-800-424-4046 or use the [Contact Us](#) link on www.magellanofvirginia.com.