



## Provider Notice

Previously, Magellan shared the exciting news that Governor McAuliffe recently signed the new regulations supporting enhancements to Virginia's Residential Treatment Program. Effective July 1, 2017, each child seeking admission to residential services will receive the support of the local Independent Assessment, Certification and Coordination Team (IACCT) in each locality to assess the child's needs.

In the coming months, Magellan will serve as an engaged and supportive partner for the providers and localities preparing for implementation. To ensure stakeholders are fully equipped to accommodate the process changes, we will offer an extensive multi-modal array of opportunities for providers to learn, build skills and share feedback. Well in advance of each event, Magellan will announce schedule details.

### **Provider Education**

Magellan will facilitate several trainings, utilizing face to face and webinar formats. To accommodate the busy schedules of our providers, we will post on Magellan of Virginia's website recordings of all live webinars. Training will focus on topics such as:

- Care Coordination
- Service Request Authorizations (SRA)
- Individualized Treatment Planning
- Family Engagement
- Youth Guided Treatment
- Regulations Refresher

To take advantage of Magellan's current training materials and program information, please visit the [Residential Program Process webpage](http://www.MagellanofVirginia.com) on [www.MagellanofVirginia.com](http://www.MagellanofVirginia.com).

### **Building Community Partnerships**

To continue to build partnerships and strengthen relationships, Magellan will host several meet and greet sessions with IACCT providers, Community Services Boards (CSB) and Family Assessment and Planning Teams (FAPT). During the sessions, Magellan will listen to stakeholders, learn about available resources in each community, welcome questions and clarify processes.

### **Open Communication**

Magellan put forth significant great effort to publish clear, comprehensive and user-friendly content on its web site. If you reviewed the webpage materials and still need clarification or have constructive feedback, we want to hear from you. Please reach out to us via the [Contact Us](#) feature on [www.MagellanofVirginia.com](http://www.MagellanofVirginia.com). Alternatively, you may call Magellan at 1-800-424-4046.

Until July 1, 2017, please continue to follow the policies and processes that are currently in effect with Magellan. However, preparation is critical for a smooth transition to the enhanced Residential Treatment Program. As a resource for internal agency implementation planning, you may wish to view the Virginia Regulatory Town Hall website at: <http://townhall.virginia.gov/L/ViewXML.cfm?textid=11341>.