



Provider Notice

Chapter 6, Page 9 of the Community Mental Health and Rehabilitation Services (CMHRS) manual, states: “If there is a lapse in TDT services that is greater than 31 consecutive calendar days, the provider shall discharge the individual. If the individual continues to need services, then a new SSPI (Service-Specific Provider Intake) shall be completed and a new service authorization shall be required.”

This lapse in services includes the summer break, if the individual is not participating in a summer program. Magellan understands that this is a change to how we have historically reviewed TDT for the summer break.

If you have any questions, please feel free to contact our customer service center at 1-800-424-4046. You can also use the [Contact Us](#) feature on the Magellan of Virginia website to submit your question to the clinical department.

The Contact Us feature can also be accessed at: <http://www.magellanofvirginia.com/providers-va/providers-contact-us.aspx>