



Provider Notice

To ensure members receive the highest quality of services, Magellan of Virginia seeks to better measure the effectiveness of non-traditional behavioral health services. With that goal in mind, on **May 1, 2017**, outcome measures questions will be added to the online service authorization submission process. This allows Magellan to collect more meaningful data in regard to service effectiveness. The questions are service-specific and focus on how each is designed to help members progress in treatment.

In a February 13, 2017 communication, Magellan informed providers that minor revisions were made to some of the questions outlined in the Outcome Measures training. Based on your feedback the questions are now updated to help providers answer questions consistently. The Outcomes Measures training is now updated with the revised questions. The training can be accessed on the [2017 Provider Training](http://www.magellanofvirginia.com/for-providers-va/2017-provider-training.aspx) webpage at: <http://www.magellanofvirginia.com/for-providers-va/2017-provider-training.aspx>

The additional questions will be effective May 1, 2017. The changes are included in the online submission process, but not to the Service Request for Authorization (SRA) forms.

If you would like to add the questions to the Service Request Authorizations (SRA) in your Electronic Health Record (EHR) system, please submit the SRA's to Magellan for review at vaclinicalquestions@magellanhealth.com.

If you have any questions about the outcome measures, please call Magellan of Virginia at 800.424.4046 or visit our [Contact Us](#) tab on www.magellanofvirginia.com. We are happy to help.