



Provider Notice

Magellan of Virginia reminds providers about the use of the reconsideration process.

If you receive a non-authorization of services for an administrative reason or for unmet medical necessity criteria, please submit a [reconsideration request](#) for the previously non-authorized dates OR submit a new Service Request Authorization (SRA) with a revised start date.

Magellan asks that providers do not submit both a reconsideration and a new SRA for re-review of the previously non-authorized services. A SRA cannot be reviewed if the request is also in the reconsideration process.

If you have any questions, please feel free to contact our customer service center at 1-800-424-4046.

Thank you.