Provider Notice

Effective July 1, 2017, Magellan of Virginia will review requests for youth in Psychiatric Residential Treatment Facilities (PRTF) and Therapeutic Group Homes (TGH) through Early and Periodic Screening, Diagnosis and Treatment (EPSDT) benefit coverage. This includes 1:1 support while the youth is in a PRTF or TGH. The EPSDT program is Medicaid’s comprehensive and preventive child health program for individuals under the age of 21.

One-to-one (1:1) support is an intervention involving a specific level of monitoring for individuals who require one dedicated staff person to personally monitor one member in order to help ensure their health and safety.

EPSDT 1:1 service requests require a Service Request Authorization (SRA) and can be submitted at any time while the youth is in a PRTF or TGH. They do not need to be submitted at the same time as a PRTF or TGH request is submitted, however they must be submitted within one business day of the requested start date for initial requests and no later than the start date for continued stay requests. A request for EPSDT 1:1 requires a separate SRA be submitted on www.magellanprovider.com.

The EPSDT 1:1 SRAs are accessible on the Residential Program Process page on www.magellanofvirginia.com.

If your agency would like to use an approved form from your Electronic Health Record (EHR) system, please submit to Magellan for review and approval before June 27, 2017. The new forms are required beginning July 1, 2017. Please submit to vaclinicalquestions@magellanhealth.com.

If you have any questions, please call 1-800-424-4046 or go to the Contact Us tab on www.magellanofvirginia.com.