



Provider Notice

Effective July 1, 2017, Virginia State Regulation 12VAC30-60-50 requires Psychiatric Residential Treatment Facilities to report each use of a seclusion or restraint, as defined in 42 CFR §483.350 through 42 CFR §483.376.

To improve the ease of reporting seclusions, restraints and serious incidents, the Department of Medical Assistance Services (DMAS) has made changes to reporting timelines.

Facilities must report each instance of *restraint or seclusion* as well as any *serious incident* involving a resident to Magellan within **one (1) business day** of the occurrence.

The final version of the Residential Treatment Services manual will reflect this change.

When reporting seclusions, restraints and serious incidents, please submit the following information to Magellan via fax (888-656-5396):

- Member's name and Medicaid number;
- Facility name, address, and NPI number;
- Name(s) of staff involved;
- Detailed description of the incident, including the dates and location of the incident;
- Outcome, including the persons notified; and
- Current location of the member

If your facility requires additional clinical support to ensure member safety, please contact Magellan at 800-424-4046.