



## Provider Notice

Please be advised that effective October 1, 2017, we will no longer be accepting IACCT inquiries for youth residing in Virginia Department of Juvenile Justice (DJJ) detention facilities because youth residing in DJJ facilities are not eligible for Medicaid coverage. Please see regulation 12VAC30-40-10 #5. **In the event that an inquiry is made through the IACCT process, the referring entity will be notified that the inquiry is not eligible at that time.**

### Retro Eligibility Process:

Upon Medicaid eligibility, the provider should notify Magellan or submit the IACCT inquiry. Retroactive forms can be found [here](#). The IACCT inquiry form can be found [here](#).

If you have any questions, please contact customer service at 1-800-424-4046 or use the [contact us](#) tool on the Magellan of Virginia website.