



Provider Notice

Magellan of Virginia has posted a recorded training for Therapeutic Group Homes and Psychiatric Residential Treatment Facilities titled “[The Importance of Family Engagement](#)”. The training covers the following topics:

- The importance of having a Magellan Family Support Coordinator (FSC) to support the member and their family
- Bringing awareness and education to others on the role a FSC plays in the Residential process
- Giving providers an insight on the perspectives a FSC has on residential care by sharing their stories

All Therapeutic Group Homes and Psychiatric Residential Treatment staff are strongly encouraged to review the training. We also encourage all residential stakeholders to view the training.

The training is located on the [Residential Program Process](#) page of www.magellanofvirginia.com. If you have any questions, please call 1-800-424-4046 or select the [Contact Us](#) tab on www.magellanofvirginia.com.