Important Clarification on Daily Supervision Requirement for PRTF

It is important for all providers of residential services to remember that regardless of whether DMAS states a need for 15 minute checks or daily levels of monitoring, the level of supervision should always be based on the individual clinical needs of the member. Providers’ policies, procedures and protocols should be in place to ensure the safety of every child under their residential care, 24 hours a day. Members’ assessments and treatment plans should determine the frequency of the checks to ensure each child is safe and that their clinical needs are being appropriately addressed. Although important, DMAS guidance should not supersede the clinical judgment of the rendering provider. If a member requires additional monitoring, providers should modify the supervision frequency accordingly.

**Daily supervision is included as part of the PRTF services.**

Residential treatment facility services shall include assessment and re-assessment; room and board; daily supervision; combined treatment services; individual, family, and group therapy; residential care coordination; interventions; general or special education; medical treatment (including medication, coordination of necessary medical services, and 24-hour onsite nursing); specialty services; and discharge planning that meets the medical and clinical needs of the individual.

**Daily supervision is not specified in the TGH Level of care.**

Therapeutic group home services for children and adolescents under the age of 21 are combined treatment services. The combination of therapeutic services rendered in a residential setting provides a therapeutic structure of daily psycho-education activities, therapeutic supervision, behavioral modification, and mental health care to ensure the attainment of therapeutic goals. The therapeutic group home shall provide therapeutic services to restore, develop, or maintain appropriate skills necessary to promote prosocial behavior and healthy living to include the development of coping skills, family living and health awareness, interpersonal skills, communication skills, and stress management skills.

Please note that during the Magellan Residential Training, Part 2, the following Q&A dialogue occurred:

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do we have to do 15 minute documentation checks on youth during the day?</td>
<td>This is not in the updated supplement. Please check with DBHDS to ensure you are still following their requirements.</td>
</tr>
</tbody>
</table>
Magellan has since clarified this issue with DMAS and the supplement does not use the terms 15 minute checks but uses the term “daily supervision” for PRTF. Daily Supervision is required as a part of the PRTF service.

Daily Supervision is defined as “supervision provided in a residential treatment facility through a resident-to–staff ratio as approved by the department of behavioral health and developmental services office of licensure with documented supervision checks every 15 minutes through the 24-hour period.”

We regret any confusion on this requirement that resulted from the Q&A dialogue listed above.