



Provider Notice

On October 1, 2015, in accordance with CMS requirements, Magellan transitioned to only use ICD-10 CM diagnostic coding structure for diagnosis and billing purposes. Magellan is aware that some providers may have received claim denials of "non-covered behavioral health dx" for claims submitted with dates of service October 1, 2015 thru October 5, 2015. Magellan corrected the issue and all previously denied claims for the above reason have been reprocessed.

We apologize for the inconvenience. Please report any future issues or problems with ICD-10 by sending an email to VAProviderQuestions@magellanhealth.com or by calling 1-800-424-4046.