



Provider Notice

In Magellan's on-going efforts to serve you more effectively and timely, we will require all clinical submissions to come through your secure provider portal on Magellan Provider.com. **This change is effective October 1, 2015. We will no longer accept fax submissions.** To enhance your provider experience and make this change seamless, you may now track, update and view the status of your submissions in the provider portal. Each request will display a pending or approved status. While in a pending status, you will have the opportunity, when necessary, to edit information already submitted.

As you prepare for this change, Magellan will happily assist you in addressing any concerns or issues that you encounter in using the Magellan Provider portal for your submissions. Our goal is to make the clinical submission process seamless and transparent. As always, we welcome any feedback you may have about this process. If you require support during this transition, please contact Magellan's Provider Relations Department at 1-800-424-4536.

As a courtesy and helpful reminder, Magellan will continue to redistribute this information until the change effective date of October 1, 2015. Thank you for your partnership and cooperation with this requirement.