



Provider Notice

To maintain HIPAA compliance on claim submissions, all healthcare payers and providers in the United States are required to transition from ICD-9-CM (International Classification of Diseases, 9th Edition, Clinical Modifications) diagnosis codes to ICD-10-CM diagnosis codes on October 1, 2015.

Magellan's systems are fully compliant and ready to accept the new ICD-10 codes on October 1, 2015. While our systems currently are prepared for the new codes, per guidance from the Centers for Medicare and Medicaid Services (CMS), we are not permitted to accept ICD-10 codes prior to the October 1 implementation date.

You may obtain additional information regarding ICD 10 under the "[Getting Paid](#)" section of the Magellan Provider website. There you will find supporting materials, including FAQs and mixed services protocol.

For claims submissions:

If the date of service is prior to October 1, 2015, the claim should be billed with ICD 9. For dates of service on or after October 1, 2015, the claim should be billed with ICD 10. For claims with dates of service overlapping the October 1st implementation date, providers are required to split claims to avoid claims denials.

For authorization submissions:

If the authorization/registration is submitted prior to October 1, 2015, even if the requested start date is October 1, 2015 or later, it must be submitted with an ICD 9 code to be accepted into the system. If the request is submitted on or after October 1, 2015, it must be submitted with an ICD 10 code. This also applies to retrospective authorization requests. Any authorizations submitted October 1st and later, even with a start date prior to October 1st must be submitted with an ICD 10 code.

As a reminder, Magellan of Virginia hosts a weekly provider call every Friday starting at 1:00 p.m., which is open to all providers. Magellan provides various updates about the VA DMAS program and also allows the opportunity for providers to ask questions.

Please use the following toll-free information to access the call: 1-888-850-4523 Pass code: 743713. A portion of the call will be dedicated to ICD-10 so we may hear and address any questions or problems you might be having.