



Provider Notice

UPDATE: Clarification on Unbundling of Case Management from Intensive Community Treatment

Case Management has been unbundled from Intensive Community Treatment as a result of CMS requiring members have a choice in services and providers. The resulting change in the DMAS regulations for ICT will not disrupt the delivery of services within the Program of Assertive Community Treatment Model in a substantial way. In this service, case management has been replaced with service coordination. This aspect of ICT allows the provider to work with other agencies, medical professionals, family members, etc. to be sure the member receives the maximum benefit from this service.

Case Management is a standalone service that requires a separate assessment and individual service plan. This unbundling allows members to have access to Case Management services in addition to the care coordination activities that are a part of the ICT model. If it is determined that a member needs Case Management in addition to ICT, the ICT service provider would refer the member to the local Community Services Board or BHA.

Should the member receiving ICT be enrolled in Case Management, it is required that the ICT service provider engage in service coordination with the CSB or BHA Case Manager.

1. Notify the CSB/BHA case manager that the member is enrolled in either IIH Services or ICT.
2. Send monthly updates of the member's status to the CSB Case Manager.
3. Send a discharge summary to the case manager within 30 days of the service discontinuation date.

Should a member choose to enroll in a standalone Case Management service along with an ICT service, the providers of each of these services will need to clearly and substantially document the reason for the need of both. It's imperative that documentation demonstrates these two services are not being duplicated.

For a complete copy of the regulation changes:

<http://townhall.virginia.gov/L/ViewXML.cfm?textid=9322>

*There is not a change to the qualifications for those delivering Case Management Services. Please refer to 12VAC30-50-420 or 12VAC30-50-430 for further details. Changes to requirements for service specific intakes by and LMHP do not apply to Case Management.