



Provider Notice

Effective January 30, 2015 members are allowed to have case management services provided by their local Community Services Board as an independent service. This service has been unbundled from Intensive Community Treatment (H0039) and Intensive In-Home (H2012). Magellan of Virginia is pleased to announce that we now have the ability to accept claims for mental health case management services (H0023) with dates of service January 30, 2015 and later. Any claims for mental health case management that were denied because the member was receiving Intensive Community Treatment or Intensive In-Home will be adjusted.

We thank you for your patience as we work to provide you the highest level of service.

If you have any questions about this change please feel free to contact our customer service department: 1-800-424-4046.