



Provider Notice

Subject: Magellan Handbook and Rights and Responsibilities Provider Requirement Update

Please be advised that Magellan of Virginia no longer requires providers to formally document that they have given members a copy of the member handbook at the first appointment.

Magellan provides and documents the delivery of the member handbook to all members which includes the member's rights and responsibilities at the time of enrollment. If members have specific questions about their rights and responsibilities, please encourage them to call Magellan of Virginia toll-free at 1-800-424-4046 to speak with our staff.