

Provider Notice

This is being sent on behalf of the Virginia Department of Medical Assistance Services (DMAS). Thank you for your participation in the provider and stakeholder call on Wednesday, April 1st with DMAS. We hope you received some useful and valuable information.

On the call we reviewed preliminary results of our telehealth survey that we initiated last week. We appreciate those who were able to participate in this quick survey as we know that everyone's time is extremely valuable right now. The results of this survey will play a role in influencing policy and service delivery decisions.

The next provider call is scheduled for next Wednesday. Ahead of the call, and due to rapid response needs, please send questions or ideas to your provider association or EnhancedBH@dmas.virginia.gov or SUD@dmas.virginia.gov **by COB each Monday** and we can try to compile the questions ahead of the meeting. Examples of topics include questions about regulations or other authorities/requirements that may need to be waived, assistance providers may need, and direct care help to individuals, etc.

During the calls we will review any guidance documents released and attempt to answer questions. We will also be allowing providers to propose ideas for the state to take into consideration as the situation evolves. DMAS is compiling a list of the questions and answers provided each week, with a plan to post an FAQ document online.

Each week the call will be held on Wednesday 11 a.m. – noon, and you will receive a new email with the call-in information ahead of the call.

For Next Week: Please add the following invitation to your calendar for the call.

(Note: Due to the volume of potential invitees, we will not be sending out a separate calendar invite).

Event:	COVID-19 Response - DMAS Behavioral Health Providers & Stakeholders
Event address for attendees:	https://covaconf.webex.com/covaconf/onstage/g.php?MTID=ec75edb86748be6dfd33ff99aa8d9b1de
Date and time:	Wednesday, April 8, 2020 11 a.m. Eastern Daylight Time (New York, GMT-04:00)
Duration:	1 hour
Event number:	618 780 936
Event password:	nmN95fGmHM8

Video Address: 618780936@covaconf.webex.com
You can also dial 173.243.2.68 and enter your meeting number.

Audio conference: US Toll Free
+1-866-692-4530
US Toll
+1-517-466-2023
[Show all global call-in numbers](#)
[Show toll-free dialing restrictions](#)
Access code: 618 780 936

The DMAS web-page for provider and member guidance can be found here:

- Member Information:
https://coverva.org/materials/COVID%2019%20One%20Pager%203_19_20%20FINAL.pdf
- Provider and MCO Information: <https://www.dmas.virginia.gov/#/emergencywaiver>
- You can sign up to start receiving automatic notifications of guidance posted by going to this link:
https://public.govdelivery.com/accounts/VADMAS/subscriber/new?qsp=VADMAS_2
- Have other questions about how Medicaid is improving access to care in response to COVID-19? Contact DMAS here: <http://www.dmas.virginia.gov/contactforms/#/general> or COVID-19@dmas.virginia.gov.

For Virginia Department of Behavioral Health & Developmental Services (DBHDS) updates and guidance, please visit the DBHDS COVID-19 resource page: <http://www.dbhds.virginia.gov/covid19>

We look forward to speaking with you on **Wednesday April 8, 2020 at 11 a.m.**

In Service with You,

The Department of Medical Assistance Services, Division of Behavioral Health