

## Provider Notice

Thank you for being a part of the Magellan of Virginia provider network and providing high-quality care to our members. We are currently experiencing some system outages that may impact providers' ability to submit Service Authorization Requests (SRAs) on [www.magellanprovider.com](http://www.magellanprovider.com) or by fax. We are working to restore our system as quickly as possible. Providers who are unable to submit SRAs due to the system outages will not be penalized for late submissions related to this issue. We will notify providers when the system is working properly.

If you have any questions, please utilize the [Contact Us](#) page on [www.magellanofvirginia.com](http://www.magellanofvirginia.com) or call 1-800-424-4046.