

# Provider Notice

*This is being sent on behalf of the Virginia Department of Medical Assistance Services (DMAS).*

Hello Behavioral Health Stakeholders,

Thank you for participating in our Behavioral Health Stakeholder's WebEx sessions, consistently attending, and for passing on the information. **Each week there were over 350 attendees!!! Thank you for your commitment!** Click to see the materials we reviewed on the [April 15<sup>th</sup>](#) and [April 22<sup>nd</sup>](#) calls. Providers are now able to access available recordings from previous sessions, including this one, at <https://www.dmas.virginia.gov/#/emergencywaiver>.

In addition to the materials from the calls, attached to this email includes a (1) [Virginia Behavioral Health Telehealth Decision Tree](#) (replicated from Hawaii Telehealth Decision Tree) and (2) Updated: [COVID-19 Information on Medicaid Enrollment, Eligibility, and Appeals](#).

**REMINDER for next week: During the call DMAS discussed that at this time we will start to host these sessions bi-weekly. Therefore, the NEXT call will be on Wednesday, May 6, 2020 @11 a.m. The WebEx information and link will be sent out before the end of next week. As we continue to monitor the situation we are committed to adjusting the cadence of the sessions as needed.**

**Save-the-Date**  
**Next DMAS Behavioral Health Provider Stakeholder Call**  
**When: Wednesday, May 6, 2020**  
**Time: 11 a.m.**  
**WebEx Information: Will be sent at a later date**

The DMAS webpage for provider and member guidance can be found here:

- Member Information: [https://coverva.org/materials/Covid19\\_One\\_Pager\\_English\\_4\\_9.pdf](https://coverva.org/materials/Covid19_One_Pager_English_4_9.pdf)
- Provider and MCO Information: <https://www.dmas.virginia.gov/#/emergencywaiver>
- You can sign up to start receiving automatic notifications of guidance posted by going to this link:  
[https://public.govdelivery.com/accounts/VADMAS/subscriber/new?qsp=VADMAS\\_2](https://public.govdelivery.com/accounts/VADMAS/subscriber/new?qsp=VADMAS_2)
- Have other questions about how Medicaid is improving access to care in response to COVID-19? Contact DMAS at  
<http://www.dmas.virginia.gov/contactforms/#/general> or [COVID-19@dmas.virginia.gov](mailto:COVID-19@dmas.virginia.gov).

For DBHDS Updates and Guidance, please visit the DBHDS COVID-19 Resource

Page: <http://www.dbhds.virginia.gov/covid19>

We look forward to speaking with you on ***Wednesday, May 6, 2020 at 11 a.m.***

In Service with You,

The Department of Medical Assistance Services, Division of Behavioral Health