



Provider Notice

This is being sent on behalf of the Virginia Department of Medical Assistance Services (DMAS).

The Governor has shared a “Blueprint for Easing Public Health Restrictions” with a start date of Friday, May 15, 2020. DMAS understands that some providers may be eager to resume delivering more face-to-face services and supporting members in a more traditional manner. In the context of these dynamics, DMAS underscores that the provider flexibilities, allowances, directives, and limitations related to the delivery of behavioral health and ARTS services as stated in the March 27, 2020 memo, extend through the duration of the declared State of Emergency in Virginia, until otherwise formally notified. DMAS providers, managed care organizations (MCOs), and the Behavioral Health Services Administrator (BHSA) shall continue to operate under the published guidance, memos, and directives issued by DMAS until notified otherwise.

In preparation for Virginia’s phased re-opening process, DMAS is collaborating with multiple state agencies and provider associations regarding best practices for the implementation of this process for behavioral health services, keeping the safety of the members we serve and the providers that partner with us in that service as a priority. DMAS is striving to be strategic, responsive, and responsible as we move forward with issuing guidance to assist with directing providers on how and when to resume activities and services. Any changes or updates to current memos would be issued to providers through a formal memo, email blast, and provider notification.

Providers and stakeholders are encouraged to sign up to start receiving automatic notifications of guidance posted by going to this link: https://public.govdelivery.com/accounts/VADMAS/subscriber/new?qsp=VADMAS_2. For copies of all previously posted Behavioral Health and ARTS COVID-19 guidance, directives, recordings, webinars, and FAQs, remaining effective until the state of emergency ends or otherwise notified, please visit: <https://www.dmas.virginia.gov/#/emergencywaiver>.

Please continue to submit questions, thoughts, and feedback to EnhancedBH@dmas.virginia.gov or SUD@dmas.virginia.gov.

We look forward to speaking with you during our next stakeholder call on May 20, 2020 at 11 a.m.

WebEx Information: 1-866-692-4530

Access code: 611 901 975

<https://covaconf.webex.com/covaconf/onstage/g.php?MTID=e9abe415f915b5c1d6b9457e3f20c3086>