



Provider Notice

This is being sent on behalf of the Virginia Department of Medical Assistance Services (DMAS).

Dear Behavioral Health Stakeholders,

Thank you for attending the DMAS Behavioral Health Provider & Stakeholder Call last week, held on Wednesday May 20, 2020. [Click here](#) for the materials we reviewed during the call on May 20, 2020. We will post the recording online at <https://www.dmas.virginia.gov/#/emergencywaiver>.

DMAS Support Act Trainings, supporting substance use and behavioral health providers have been posted for June and can be found here:
[https://www.dmas.virginia.gov/files/links/5321/June%202020 DMAS%20SUD%20Webinars V2.pdf](https://www.dmas.virginia.gov/files/links/5321/June%202020%20DMAS%20SUD%20Webinars%20V2.pdf). Please share this information widely, we are trying to reach as many providers and stakeholders as possible. The trainings are FREE and open to anyone!

As noted during the call last week, in preparation for Virginia's phased re-opening process, DMAS is collaborating with multiple state agencies and provider associations regarding best practices for the implementation of this process for behavioral health services, keeping the safety of the members we serve and the providers that partner with us in that service as a priority. In the context of current dynamics, DMAS underscores that the provider flexibilities, allowances, directives, and limitations related to the delivery of behavioral health and ARTS services as stated in the March 27, 2020 memo, extend through the duration of the declared State of Emergency in Virginia, until otherwise formally notified.

DMAS providers, managed care organizations (MCOs), and the Behavioral Health Services Administrator (BHSA) shall continue to operate under the published guidance, memos, and directives issued by DMAS until notified otherwise. DMAS is striving to be strategic, responsive, and responsible as we move forward with issuing guidance to assist with directing providers on how and when to resume activities and services.

For copies of all previously posted Behavioral Health and ARTS COVID-19 guidance, directives, recordings, webinars, and FAQs, remaining effective until the state of emergency ends or otherwise notified, please visit: <https://www.dmas.virginia.gov/#/emergencywaiver>.

Save-the-Dates

COVID-19 Response DMAS Behavioral Health Provider & Stakeholder Call

When: Wednesday, June 3, 2020

Time: 11 a.m.

WebEx Information:

<https://covaconf.webex.com/covaconf/onstage/g.php?MTID=eef87caf5fcb5091a38a2f84d22b3ab>

Call In: 1-866-692-4530

Access code: 619 279 252

COVID-19 Response DMAS Behavioral Health Provider & Stakeholder Call

When: Wednesday, June 17, 2020

Time: 11 a.m.

WebEx Information:

<https://covaconf.webex.com/covaconf/onstage/g.php?MTID=ee8ec21317756083a09c4adfae0ddda4f>

Call In: 1-866-692-4530

Access code: 618 574 465

**** During these calls we will discuss FAQs, guidance, technical assistance, and allow Q&A.***

The DMAS webpage for provider and member guidance can be found here:

- Member Information: https://coverva.org/materials/Covid19_One_Pager_English_4_9.pdf
- Provider and MCO Information: <https://www.dmas.virginia.gov/#/emergencywaiver>
- You can sign up to start receiving automatic notifications of guidance posted by going to this link: https://public.govdelivery.com/accounts/VADMAS/subscriber/new?qsp=VADMAS_2
- Have other questions about how Medicaid is improving access to care in response to COVID-19? Contact DMAS at <http://www.dmas.virginia.gov/contactforms/#/general> or COVID-19@dmas.virginia.gov.

For DBHDS Updates and Guidance, please visit the DBHDS COVID-19 resource page:

<http://www.dbhds.virginia.gov/covid19>

We look forward to speaking with you on ***Wednesday, June 3, 2020 at 11 a.m.***

In service with you,

The Department of Medical Assistance Services, Division of Behavioral Health